

Accessibility at The Mary Rose

We want to make sure that everyone can enjoy The Mary Rose.

That's why right from the outset we designed the museum to be accessible for everyone.

Visually impaired visitors

Information and guides are available in large print formats. We also offer sensory resources, including tactile plans and painting of the ship. Visitors are also welcome to handle certain artefacts, both historical objects and replicas.

The light levels in the museum are kept low for conservation purposes, so if you have any issues please speak to a member of our team and they will help you with your journey.

Special "Relaxed Opening" mornings are held every month, check our events pages for more details.

Hearing impaired visitors

There is an audio loop system in exhibition spaces. We also provide transcripts and subtitles for the audio visual content in most areas. All guide and assistance dogs are most welcome.

Low light levels

Due to the low light levels in the museum, some visitors with claustrophobia may have issues.

If you have any problems during your visit please speak to a member of our team and they will help you with your journey.

Special "Relaxed Opening" mornings, where light levels are increased are held every month. Please check our website for future dates - <https://maryrose.org/lights-up>.

Mobility

The museum itself is fully accessible by wheelchair, and the museum houses a wheelchair accessible toilet.

Lifts are available to move along the visitor route.

We have a number of wheelchairs available on site to ensure all areas are accessible.

While most of the Historic Dockyard is accessible, due to the historic nature of many of the attractions some restrictions apply. More information on Dockyard accessibility can be found here - <https://www.historicdockyard.co.uk/plan-your-visit/overview/accessibility>.

Disabled Parking

There are fifteen disabled spaces available in the Portsmouth Historic Dockyard car park, located in Admiralty Road approximately 400 metres from the dockyard entrance.

Unfortunately there is no on-site parking for the Mary Rose museum.



The Mary Rose buggy service

The Mary Rose Museum is located 500m (550 yds.) from the entrance to Portsmouth Historic Dockyard.

If you are visiting the Mary Rose and unable to walk up the site, we can come and pick you up from the entrance gate in our buggy, provided by Motorculture Ltd, with a grant from the Boshier-Hinton Foundation.

The buggy runs most days. If you would like to use this service, please ask when you arrive at the Visitor Centre. Booking in advance is not necessary.

Learning difficulties

We offer hands-on experiences for visitors, given by members of our team who are fully experienced and trained. We can also provide a short introductory guide in symbol-supported text.

Facilities

The museum has a fully accessible toilet with adult changing facilities, including a hoist and adjustable table.

Audio guide

Audio Tours in English, French, German, Spanish, Italian, Polish, Japanese and Mandarin are available on our website, to listen to online or to download - <https://maryrose.org/AudioGuide>

Any special requirements?

Guided tours are available to suit individuals or groups.

Adult changing facilities are available in our disabled toilets.

Please contact us if you have any further questions.

<https://maryrose.org/your-visit/#contact>